

Cookie Policy

Last updated on 07th December 2021

Introduction

This is the Cookie Policy (“Cookie Policy” or “this policy”) for the website at <https://www.frappecloud.com/> including all its subdomains (collectively, “Website”). The Website is owned and operated by Frappe Technologies Pvt. Ltd. (“Frappe”, “we”, “us” and/or “our”). This Cookie Policy is applicable to everyone who visits and/or uses the Website.

Thank you for visiting our Website. We value the trust you place in us. This Cookie Policy describes the use of cookies and similar technologies on the Website. This Cookie Policy is a part of our Privacy Policy (“Privacy Policy”) <https://frappecloud.com/privacy> . Additionally, use of the Website is subject to Frappe’s Cloud Terms of Use <https://frappecloud.com/terms> (“Terms”). Capitalized terms used but not defined in this Cookie Policy have the meaning assigned to them in the Terms.

Because we are constantly working to improve your experience, this Cookie Policy may be modified by Frappe from time to time. If we do this, we will post the modified Cookie Policy on this page and will indicate the date this Cookie Policy was last updated. Any such changes will become effective immediately upon being posted, or on such date as may be specified by Frappe. You understand and agree that your continued access, registration or use of the Website beyond the effective date of such modification shall be deemed to be your acceptance of all modifications to the Cookie Policy.

1. WHAT TECHNOLOGIES ARE USED?

| Type of Technology | Description |
|--------------------|---|
| Cookies | A cookie is a small file placed onto your device that enables features and functionality of the Website. Any browser visiting our sites may receive cookies from us or cookies from third parties such as our partners or service providers. Cookies do lots of different jobs, like letting you navigate between pages efficiently, remembering your preferences, and generally improving the user experience. |
| Local Storage | Local storage enables a website or application to store information locally on your device(s). Local storage may be used to improve your experience on the Website, for example, by enabling features, remembering your preferences, and speeding up site functionality. |

2. WHAT CATEGORIES OR TYPES OF COOKIES DO WE USE?

Based on duration: We use persistent cookies and session cookies. A persistent cookie may, for example, help us recognize you as an existing user, so it’s easier to return to the Website and interact with the Website without signing in again. Session cookies last only

as long as the session (usually the current visit to a website or a browser session).

Based on purpose: We use the following types of cookies. For more information, please see the table in the next section. Strictly Necessary: These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, cookies that remember your cookie preferences, and cookies that help us keep our users and their information secure. These cookies do not gather information about you that could be used for marketing or remembering where you have been on the internet. This category of cookies cannot be disabled.

3. WHAT ARE THESE TECHNOLOGIES USED FOR?

| Category | Purpose | Optional | Description |
|--------------------|------------------|----------|--|
| Strictly Necessary | Authentication | No | We use cookies and similar technologies to recognize you when you visit the Website. If you’re signed into the Website, these technologies help us show the right information to you. Cookies enable us to identify you and verify your account. |
| | Security | No | We use cookies and similar technologies to make your interactions with the Website more secure and to prevent your private content from being shown to any other user. We also use them to make our website and services more secure for all of our users. |
| | Fraud Prevention | No | We and our service providers use cookies to detect and prevent fraudulent activity. |

4. LIST OF COOKIES

| Identifier | Domain | Type | Duration |
|--------------|------------------|-------------|------------|
| sid | .frappecloud.com | First Party | 3 days |
| io | .frappecloud.com | First Party | Session |
| __stripe_sid | .frappecloud.com | Third Party | 30 minutes |
| __stripe_mid | .frappecloud.com | Third Party | 1 year |
| user_id | .frappecloud.com | First Party | Session |
| user_image | .frappecloud.com | First Party | Session |
| system_user | .frappecloud.com | First Party | Session |
| full_name | .frappecloud.com | First Party | Session |

5. Additional Information About Stripe

When You make a payment on Our website, You may be taken to the website of our third-party service provider, Stripe, to complete the payment. Stripe places cookies for its own purposes subject to its own privacy policy and cookie policy. You can manage Your settings for Stripe’s cookies by visiting <https://stripe.com/en-in/cookie-settings>. You can read Stripe’s privacy policy at <https://stripe.com/in/privacy> and you can read Stripe’s cookie policy at <https://stripe.com/cookies-policy/legal>.

6. Your Choices

Modern web browsers allow you to

- 1. delete cookies that have been placed on your device;
- 2. enable or disable cookies entirely;
- 3. enable or disable cookies for only specific websites; or
- 4. enable or disable third-party cookies.

You can modify your browser settings to achieve your intended result. If you would like to make changes to your cookie settings, please go to the 'Options' or 'Preferences' menu of your browser. Alternatively, go to the 'Help' option in your browser for more details. For some of the most popular web browsers, more information about this can be found at the following links.

- Chrome and Chromium: <https://support.google.com/chrome/answer/95647>
- Firefox: <https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop>
- Edge: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

Please note that if you block, disable or delete cookies, you may not be able to access all or parts of the Website, or you may face loss of functionality on the Website. For example, if you block cookies placed by us, you may be unable to log into your account or view details of products ordered by you. Disabling a cookie or category of cookie through our website or service does not delete the cookie from your browser. You will need to do this separately within your browser.

Frappe may offer choices to you regarding the use of cookies. If you have disabled one or more category of cookies, we may still use information collected from cookies prior to your disabled preference being set, however, we will stop using the disabled cookie to collect any further information.

