

Life Whisperer Cookie Policy

This cookie policy applies to information collected and used by Life Whisperer (referred to in this Cookie Policy as “**we**”, “**us**” or “**our**”) when you access and use our web-accessible Platform (“**Cookie Policy**”).

This Cookie Policy explains what cookies are, which cookies we use, why and how we use them. This Cookie Policy should be read together with our **Privacy Policy**, which sets out how and why we collect, store, use and share personal information generally.

Please select from the different sections of this Cookie Policy below to find out more:

1. **What are cookies?**
2. **Types of cookies**
3. **Our use of cookies**
4. **Contact us**
5. **Changes to this Cookie Policy**

1. What are cookies?

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

2. Types of cookies

Our website only uses **strictly necessary** cookies. These are cookies which are essential for our website to operate. For example, authentication tokens that are used for security purposes to track that a user is logged in and what actions they are authorized to perform. We do not require your consent to set these cookies on your device as our website cannot function properly without them.

3. Our use of cookies

The table below provides more information about the cookies we use and why:

Cookies we use	Name	Purpose	Duration	Is the cookie essential?
Life Whisperer session authentication cookies.	JSESSIONID, SESSION	These cookies track the user's session and link it to their authentication and authorization to secure access to potentially sensitive data.	This cookie allows our website to authenticate and track your actions during a particular browser session and will expire each time you close your browser and do not remain on your device afterwards.	Yes, essential (we will therefore not request your consent before placing this cookie).
Life Whisperer language ID cookie.	languageId	To correctly show the user's desired language on un-authenticated application pages.	400 days.	Yes, essential in order to display the application in a language the user will understand (we will therefore not request your consent before placing this cookie).

4. Contact us

If you have any questions regarding this Cookie Policy or our use of cookies, please contact us by emailing support@lifewhisperer.com and place "Cookie Policy Query" in the subject heading.

5. Changes to this Cookie Policy

This Cookie Policy may be updated from time to time. We will post the updated terms on our website and, if necessary, signpost any changes from our web pages. We recommend that you check this page from time to time to ensure that you are aware of and understand any changes.